



Swimming pool management workshops



25
CPD POINTS FOR
ISRM MEMBERS



Palace of Art, Glasgow

Tuesday 3 June 2008, 10am to 3.30pm

Pontypool Active Living Centre, Wales

Wednesday 27 August 2008, 10am to 3.30pm

Keynote presentations

'Everyday Swim' - the latest interim report findings

Professor Simon Shibli, Director, Sport Industry Research Centre (SIRC), Sheffield Hallam University

The management of health and safety in swimming pools

Jim Johnson, Training consultant, Johnson Training / Ian Nicks, Independent consultant and ISRM national tutor for the National Pool Plant Operators (NPPO)

Making the best of your resources

Jill Franks, Managing Consultant, ISRM Consultancy

Improving lifeguard performance

Alex Blackwell, Programme Manager, Institute of Qualified Lifeguards UK Ltd (IQL)

Open Forum

Chaired by Ralph Riley, ISRM Chief Executive

SPONSOR:



FULL SEMINAR INFORMATION INSIDE

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Palace of Art, Glasgow

Tuesday 3 June 2008



Pontpool Active Living Centre, Wales

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Seminar content:

These swimming pool management workshops are designed to cover all aspects of the management and operation of a modern swimming pool centre. They will focus on providing customers with a safe and enjoyable experience and one that they will wish to repeat again and again ... whether it be for a regular swim or an introduction to a totally new aquatic opportunity to encourage more people into the pool.

Professor Simon Shibli, Director, the Sport Industry Research Centre (SIRC), Sheffield Hallam University, will share with you the interim report findings on 'Everyday Swim', the Amateur Swimming Association's (ASA) programme to increase participation in aquatic activities. Simon will highlight some of the innovative projects which have been achieved so far to attract new target groups and reveal the absolute "do's" and "don'ts" for the wider industry in driving up participation in swimming.

Promoting an appealing and exciting aquatic programme to entice new and existing customers to use swimming pool facilities is only one important part of the jigsaw. Managers also need to ensure they get the basics right by providing clean and well maintained changing rooms, hot and cold running showers and excellent pool water quality. ISRM National Pool Plant Operator trainers will cover the technical aspects of swimming pool operations and the very latest health and safety legislation requirements.

Are you sure you have adequate procedures in place to cater for the health and safety needs of your all your customers, reception staff and lifeguards? What are the potential consequences if you don't? Are you making the best of all your resources and is there adequate staff training taking place, particularly for lifeguards on poolside?

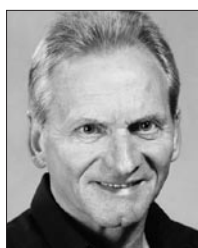
The 'open forum' session, chaired by Ralph Riley, will provide an opportunity for these questions to be answered and for delegates to share their own experiences, whether good or bad, enabling all to learn from others' examples of best practice. These workshop are a real must for all swimming pool facility managers!



Seminar programme

Time	Session	Speaker (Glasgow)	Speaker (Pontypool)
10.00am	Registration & refreshments on arrival		
10.15am	Welcome to the seminar	Chair, Ralph Riley, ISRM Chief Executive	
10.20am	'Everyday Swim' – the latest interim report findings	Professor Simon Shibli, Director, Sport Industry Research Centre (SIRC), Sheffield Hallam University	
11.10am	The management of health and safety in swimming pools	Jim Johnson, Training consultant, Johnson Training	Ian Nicks, Independent consultant and ISRM national tutor for the National Pool Plant Operators (NPPO)
12.30pm	Lunch		
1.30pm	Making the best of your resources	Jill Franks, Managing Consultant, ISRM Consultancy	
2.15pm	Improving lifeguard performance	Alex Blackwell, Programme Manager, Institute of Qualified Lifeguards UK Ltd (IQL)	
3.00pm	Open forum – question and answer session.	Chaired by Ralph Riley, ISRM Chief Executive	
3.30pm	Depart		

Keynote speakers



Chair, Ralph Riley, ISRM Chief Executive



Ian Nicks, Independent consultant and ISRM national tutor for the National Pool Plant Operators (NPPO)



Professor Simon Shibli, Director, Sport Industry Research Centre (SIRC), Sheffield Hallam University



Jill Franks, Managing Consultant, ISRM Consultancy



Jim Johnson, Training consultant, Johnson Training



Alex Blackwell, Programme Manager, Institute of Qualified Lifeguards UK Ltd (IQL)

Who should attend:

Those involved in the management and operation of swimming pools including:

- Sport and recreation sports facility managers
- Swimming pool supervisors and duty managers
- National Pool Lifeguard Qualification Unit 1 & 2 trainer assessors
- Swimming pool lifeguards
- Health club managers and operators

SportExcel seminars – essential training opportunities:

ISRM members are encouraged to attend these SportExcel CPD programmes to maintain their currency and keep up to date. In this fast moving world it is not sufficient just to qualify to manage – managers need to know the latest thinking and debate this with their colleagues to continually improve their services to their customers, to make, keep and maintain their customer base. Employers are encouraged to support managers to improve.

About the seminar:

Your seminar fee includes refreshments, lunch and a FREE ISRM FOLDER. Multiple booking discounts are available, as are discounts for ISRM members, affiliates and holders of the National Pool Safety Award. To book your place use the form overleaf.

P BOOKING FORM:

Swimming pool management workshops

Please use one form per delegate. Extra forms are available on request from ISRM, or from www.isrm.co.uk

Please tick

- Palace of Art, Glasgow, Tuesday 3 June 2008
- Pontypool Active Living Centre, Wednesday 27 August 2008

Personal details (Please complete in block capitals)

Title: _____ First name: _____

Surname: _____

Organisation: _____

Position: _____

Address: _____

_____ Postcode _____

Telephone _____ Fax: _____

Email: _____ Tick this box if you do not wish your information to be shared with other delegates

Special dietary requirements: _____

Please state any other special needs you may require: (e.g. induction loop system): _____

Payment options

Seminar fees: (please tick which applies to you)

- NPSA award holders*: £82.50 + VAT ISRM members: £85 + VAT
- ISRM/YST corporate affiliates: £100 + VAT Non-members: £110 + VAT
- Current ISRM CPD member: £75 + VAT

Cheque: I enclose my cheque made payable to ISRM to the value of: £ _____

Invoice: Please invoice me at the following address to the value of: £ _____

Organisation: _____

Address: _____

_____ Postcode _____

Telephone _____ Official order number: _____

Credit/debit card: please charge the following card with the stated amount: £ _____

I wish to pay by (please tick): Visa <input type="checkbox"/> Mastercard <input type="checkbox"/> Switch/Maestro <input type="checkbox"/>															
Card number															
Expiry date					Switch/Maestro issue No.			Card security code**							
Signature:															
Name on card:															
Address:															
Postcode:															
**Your debit/credit card has a unique card security code . This is the last three digits printed on the signature strip on the reverse of the card.															

Please complete and return to:

The Institute of Sport and Recreation Management, Sir John Beckwith Centre for Sport, Loughborough University, Loughborough LE11 3TU • Tel: 01509 226474 • Fax: 01509 226475 • info@isrm.co.uk • www.isrm.co.uk

How did you hear about this seminar?

(Please tick)

- ISRM mailshot
- Recreation magazine
- ISRM website
- ISRM eNews
- Leisure Opportunities training directory
- Other (please state): _____

(E.g. word of mouth from a work colleague)

REMEMBER: HOLDERS OF THE NATIONAL POOL SAFETY AWARD RECEIVE A 25% DISCOUNT ON ISRM SPORTEXCEL SEMINARS



Discount rates:

Book two delegates on the same seminar or one delegate on two seminars and receive 10% discount on the total invoice. Book three or more delegates on the same seminar or one delegate on three or more seminars and receive 20% discount on the total invoice. For details on other CPD seminars, contact ISRM.

Cancellation fees:

Any cancellation made prior to 7 days before the seminar will receive a 50 per cent refund.

Any cancellation made within 7 days of the seminar will be charged full price. In both cases substitutions can be made.

All details correct at time of going to press but may be subject to change. ISRM reserves the right to postpone or cancel events in exceptional circumstances.

*Please note that the discount for NPSA holders is calculated from the non-member delegate fee: £110.00 + VAT